



POST SERVICE OFFICER TENTATIVE TRAINING AGENDA

8 January 2022, 0800-1200 hours

Department Headquarters, 210 Glassmaster Rd, Lexington, SC 29072, Auxiliary Building

AGENDA:

Role of the Veteran Service Officer and Post Service Officer

Understanding VA Claims Assistance

Understanding Service-Connected Benefits

Understanding VA Forms

Understanding Types of Evidence

How to Conduct an Interview with a Veteran or Family Member

How & When to File a Claim for Increase (Informational Video)

***Training in Person is Highly encouraged but training will also be conducted on Zoom. A link will be sent out on email distribution and posted on the Department Website.**

***Hip Pocket Training is Available on the VFW National Website and is Highly encouraged to watch the videos prior to the PSO training by following these steps:**

- GO TO <https://www.vfw.org> (LOG ON OR SIGN UP FOR AN ACCOUNT)**
- RUN YOUR MOUSE POINTER OVER MY VFW**
- CLICK ON VFW TRAINING & SUPPORT**
- SCROLL DOWN AND CLICK ON POST SERVICE OFFICERS**
- SCROLL DOWN TO HIP POCKET TRAINING VIDEO SERIES AND CLICK ON BLUE LINKS**

***Hip Pocket Videos will be viewed in class prior to the hands-on portion and check on learning.**

***Any questions pertaining to the Post Service Officer Training, Contact JJ, Service Officer, Department of South Carolina at (803) 647-2243 or John.Johnson34@va.gov.**

“NO ONE DOES MORE FOR VETERANS”